

Department  
External Computer Services

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## GEN5 printer setup



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Bluberi Gaming Technologies Inc. • 2120, rue Letendre • Drummondville, QC J2C 7E9 • CANADA • Telephone 819.475.5155 • Fax 819.475.5156 • [www.bluberi.com](http://www.bluberi.com)

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## I. REVISION HISTORY

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Version	Authors	Date	Comments
1.0	Jesse Maurer	2018-06-21	Document creation

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## II. TABLE OF CONTENTS

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# 1 GEN5 PRINTER SETUP

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## 1.1. Introduction

This document serves to inform on the differences for installing new GEN5 printers into Bluberi cabinets

## 1.2. Important things to note

During the initial setup you will often see “printer absent” error. This is normal as the new printers do not have the same settings as the GEN2.

\*\*\*\*\*DO NOT PRESS “SEND TEMPLATE”\*\*\*\*\*

You will have to ram clear the game to remove the printer setup error

## 1.3. Configuration steps

### 1.3.1 Setup

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1. When in the printer menu, select “GEN2 printer”
2. Change Baud from 9600 to 38400
3. Select “Initialize”  
Any printer errors should clear
4. If there are printer errors after this check your connections and printer settings.

Use the below pictures as references.

# PRINTER

Operator menu / Configuration / Peripherals / Printer

Printer Type  
**FutureLogic GEN2**

Baud  
**38400**

Parity  
**None**

Data  
**8**

Stop  
**1**

Retry Delay  
**300**

Timeout  
**8000**

XON/XOFF Timeout  
**15000**

Template Choice  
**ENG Firmware**

Send Template

Paper in Chute Detection  
**Enabled**

Printer Open Detection  
**Enabled**

Initialization

Printer Test

POWER RESET DOOR CLOSED MD+BD LAST PAY 50.30

RECEIVE TICKET

# PRINTER

Operator menu / Configuration / Peripherals / Printer

## Baud

< Cancel >

600

1200

2400

4800

9600

19200

38400

115200

Timeout

8000



Printer

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# CONTACT US


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If you have any question, comment or feedback, please use the contact details provided below.

## **Bluberi Gaming Canada Inc.**

2120, rue Letendre  
Drummondville (Québec) J2C 7E9  
CANADA

 819.475.5155  
1.800.720.5155 (U.S. toll-free number)

 819.475.5156

 [www.bluberi.com](http://www.bluberi.com)

## **Technical Support**

 1.866.THE.GAME (1.866.843.4263)

 [support.bluberi.com](http://support.bluberi.com)

 [support@bluberi.com](mailto:support@bluberi.com)