#### Department

**External Computer Services** 

## **Creation Date**

June 15<sup>th</sup>, 2021

**Printer error codes on VGM** 

#### Author

**Eric Colgan** 

### Version

1.1



### © 2021 Bluberi Gaming Canada Inc.

All rights reserved. No part of this document may be reproduced, in any form or by any means, without prior written authorization from Bluberi Gaming Canada Inc.

The information contained in this document represents the current view of Bluberi on the issues discussed as of the date of publication. Because Bluberi must respond to changing market conditions, the comprised information should not be interpreted as a commitment on the part of Bluberi, and Bluberi does not guarantee the accuracy of any presented information.

This document is for informational purposes only. BLUBERI MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, IN THIS DOCUMENT.Other product and company names mentioned herein may be the trademarks of their respective owners. Bluberi Gaming Canada Inc. • 2120 rue Letendre • Drummondville, QC J2C 7E9 • CANADA •

Phone 819.475.5155 • Fax 819.475.5156 • www.bluberi.com

# I. REVISION HISTORY

Version	Authors	Date	Comments
1.0	Eric Colgan	Date 2018-06-19	Information gathered in KB
1.1	Jesse Maurer	Date 2021-06-15	Document creation

# II. TABLE OF CONTENTS

1	PRINTER ERROR CODES ON VGM		
	1.1.	Introduction	
	12	Common error list	

## 1 Printer error codes on VGM

## 1.1.Introduction

this document will serve to assist in diagnosing common printer errors that can occur on Bluberi games.

## 1.2. Common error list

- Error 1. No driver. In the games compiled printer library, this printer does not exist.
- Error 2. Init uart error. This is a serial port initialization issue. This could be a faulty port or incorrect baud rate.
- Error 3. Printer error. If the printer is not set to the same baud rate as the port, or the printer is not connected.

Everything is in working order once the status readout shows "0".

## **CONTACT US**

If you have any question, comment or feedback, please use the contact details provided below.

## Bluberi Gaming Canada Inc.

2120, rue Letendre Drummondville (Québec) J2C 7E9 CANADA

819.475.51551.800.720.5155 (U.S. toll-free number)

819.475.5156

www.bluberi.com

**Technical Support** 

1.866.THE.GAME (1.866.843.4263)

support.bluberi.com
support@bluberi.com